



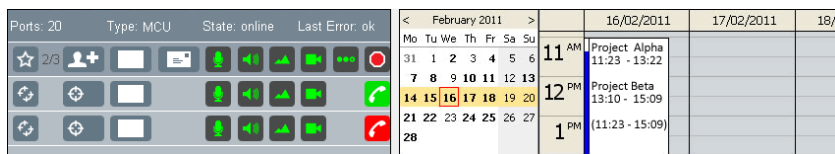
VQ Conference Manager - Next generation multi-tenanted video conferencing service delivery tools

Service Delivery Tools for Improved Productivity.....

As video becomes main stream with the mass adoption of high definition end points and devices, VQ Conference Manager is the glue between the highly demanding and changing landscape of the end users and the technical wizardry in the operations centre. Call scheduling, call automation and call monitoring across multiple multi-conference units in a mixed manufacturing environment are just a few of the key benefits.

VQ Conference Manager is multi-tenanted so many customers can be separated, monitored and managed via one simple user interface. VQ Conference Manager drives up end user adoption and satisfaction, allowing users to focus on the content of the meeting and not get distracted by issues with the technology, giving businesses a fast return on investment.

Whether you are a managed service provider or an end user running a large video estate, VQ Conference Manager will simplify your complex video conference service delivery issues.



Key Benefits

Manage Multiple MCU's via one single interface

- Support for Virtual meeting rooms or scheduled meeting
- Supports multi-vendor environments
- Dynamically allocate resource across multiple platforms
- Single screen management and configuration for multiple MCU's
- Move calls seamlessly from one resource to another

Easy scheduling for users and operators

- Multiple levels of user access to simplify booking process
- Calls scheduled and launched in seconds
- Automation of call launch process
- Web based scheduling tool
- Send invitations direct to Outlook or Lotus Notes

Reporting across multiple devices

- Track trends and issues across multiple MCU's
- Monitor port utilization
- Map ports used against scheduled
- Pull CDR's from multiple MCU's into one consolidated report
- Discover packet loss trends

Multi-Tenanted

- Customized branded alerts
- Separate customer monitors
- Branded web portal
- Allow customers or departments to login and monitor their own usage

Single Alert Window

- Never miss an alert triggered from any MCU
- Work anywhere on the system and alerts remain visible
- Have critical alerts appear as emails on your mobile device

VQ Conference Manager - Next generation multi-tenanted video conferencing service delivery tools

Product Positioning Versus

Controlling the MCU directly

- Multi MCU's mean switching from screen to screen
- Scheduling is complex by nature, manual processes can lead to mistakes
- Adds, Deletes, Changes time consuming
- Video service becomes labor intensive and un-scalable
- Service delivery is reliant on slow non automated processes
- No single point for reporting and monitoring
- Alerts on one MCU could be missed while attending to another

Scheduling applications

- VQ Conference Manager is a next generation video conferencing service delivery tool, designed from the offset around real customer issues associated with scaling large video estates. Our scheduler is one of many important pieces in a complex environment. The primary purpose is to ensure that the service runs smoothly and efficiently. Scheduling is just one small aspect of the entire process. Call control, pane placement, packet loss, moves and changes, reporting, resource management and user experience are other key aspects which need to be

Why Buy VQ?

- Single portal for managing the entire video estate
- Simplify the management
- Deliver a more efficient service
- Save time and money
- Multiple user roles
- Multiple scheduling views
- Multi-vendor hardware support
- Automatic launch of videoconferences
- Customizable alerts screen
- Customizable reports
- Launch more calls
- Monitor everything from one interface
- Managed virtual meeting rooms
- Qualified video engineers can spend more time on technical rather than scheduling related issues
- Multiple reports for trending and fault finding
- Start, stop and amend conferences on the fly
- Move entire conferences from MCU to MCU in the event of technical issues
- Allow users to do more video conferences with less intervention
- API for integration work
- All data for historic calls are stored in an SQL database

System requirements

VQ Conference Manager

Recommended minimum hardware spec:

Smaller systems 1-3 MCUs; less than 400 devices: single processor, Intel Xeon E3-1200 processors (3.1 Ghz or above)

Larger Systems 3+ MCUs; Intel Xeon e5-2600 2,4Ghz or above

Memory; 8GB or more

Disks; faster (10krpm or 15krpm); preference is SSDs on bigger systems.

Installed Software

Operating System: Windows 2008 Server or Windows 2008 Server (Web Edition is also an option). 64 bit

Microsoft .Net 3.5 and all the latest security patches and service packs

Microsoft SQL Server 2008 full or MS SQL2008Express

It is recommended that SQL is hosted on a separate SQL server.

VQ Communications Ltd,
Unit 2, Cornbrash Park,
Chippenham, UK

Tel: +44 1249 880140
www.vqcomms.com

